

# Summary of Benefits 2021

## Aetna Medicare Choice (HMO-POS)

H1609 - 028

January 1, 2021 - December 31, 2021

H1609-028

Aetna Medicare Choice (HMO-POS) is a POS plan. This is a Medicare Advantage plan that covers prescription drugs. You can use in-network and out-of-network providers. You will typically pay more for out-of-network care.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service or every limitation and exclusion. The plan's Evidence of Coverage (EOC) provides a complete list of services we cover. The EOC is available at [www.aetnamedicare.com](http://www.aetnamedicare.com) or you may call us to request a copy.

To join Aetna Medicare Choice (HMO-POS), you must be entitled to Medicare Part A, enrolled in Medicare Part B and live in our service area.

**Service area: Florida:** Broward, Charlotte, Clay, Duval, Hillsborough, Manatee, Marion, Martin, Miami-Dade, Orange, Osceola, Palm Beach, Pinellas, Polk, Sarasota, Seminole, St. Johns, St. Lucie

Call us or go online for more information.



**1-833-859-6031 (TTY: 711)**

October 1 to March 31: 7 days a week from 8 a.m. - 8 p.m. local time

April 1 to September 30: Monday - Friday from 8 a.m. - 8 p.m. local time



**[www.aetnamedicare.com](http://www.aetnamedicare.com)**

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Aetna Medicare Choice (HMO-POS) | H1609-028 | \$0

## Compare our plan to Medicare

To learn more about the coverage and costs of Original Medicare, look in your "Medicare & You" handbook. View it online at [www.medicare.gov](http://www.medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

### What you should know

- **Primary Care Physician (PCP):** A PCP is important for receiving care and this plan requires you to select a PCP. When you enroll, we'll ask who your PCP is. If you don't tell us, we'll assign one to you. You can always change the PCP by calling us.
- **Referrals:** Aetna Medicare Choice (HMO-POS) doesn't require a referral from a PCP to see a specialist. Keep in mind, some providers may require a recommendation or treatment plan from your doctor in order to see you.
- **Prior authorizations:** Your doctor will work with us to get approval before you receive certain services or drugs. Benefits that may require a prior authorization are listed with an asterisk (\*) in the benefits grid.

You can find more details on each benefit listed below in the Evidence of Coverage (EOC).

Plan costs & information	In-network	Out-of-network
Monthly plan premium	\$0	
	You must continue to pay your Medicare Part B premium.	
Plan deductible	\$0	\$500
	This is the amount you pay for certain services before Aetna Medicare Choice (HMO-POS) begins to pay. The plan deductible applies only to certain out-of-network services.	
Maximum out-of-pocket amount (does not include prescription drugs)	\$6,700 for in-network services.	\$10,000 for in and out-of-network services combined.
	The most you pay for copays, coinsurance, and other costs for medical services for the year. Once you reach the maximum out-of-pocket, our plan pays 100% of covered medical services. Your premium and prescription drugs don't count toward the maximum out-of-pocket.	

Primary benefits	Your costs for in-network care	Your costs for out-of-network care
<b>Hospital coverage*</b>		
Inpatient hospital coverage	\$350 per day, days 1-4; \$0 per day, days 5-90	50% per stay after your plan deductible
	You pay \$0 for days 91 and beyond.	
	Our plan covers an unlimited number of days.	
Outpatient hospital observation services	\$0	50% after your plan deductible
Outpatient hospital services	\$250	50% after your plan deductible
Ambulatory surgical center	\$175	50% after your plan deductible
<b>Doctor visits</b>		
Primary care physician (PCP)	\$0	Not Covered
Specialists	\$40	\$50 after your plan deductible

Primary benefits	Your costs for in-network care	Your costs for out-of-network care	
Preventive care	\$0		\$0
	Preventive care includes: <ul style="list-style-type: none"> <li>• Abdominal aortic aneurysm screenings</li> <li>• Alcohol misuse screenings &amp; counseling</li> <li>• Bone mass measurements</li> <li>• Breast cancer screening: mammogram</li> <li>• Cardiovascular disease screenings</li> <li>• Cardiovascular behavior therapy</li> <li>• Cervical &amp; vaginal cancer screenings</li> </ul>	<ul style="list-style-type: none"> <li>• Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy)</li> <li>• Depression screenings</li> <li>• Diabetes screenings</li> <li>• HBV infection screening</li> <li>• Hepatitis C screening tests</li> <li>• HIV screenings</li> <li>• Lung cancer screenings</li> <li>• Nutrition therapy services</li> </ul>	<ul style="list-style-type: none"> <li>• Obesity behavior therapy</li> <li>• Prostate cancer screenings (PSA)</li> <li>• Sexually transmitted infections screenings &amp; counseling</li> <li>• Tobacco use cessation counseling</li> <li>• Vaccines: flu, hepatitis B, pneumococcal</li> <li>• Welcome to Medicare preventive visit</li> <li>• Yearly wellness visit</li> </ul>
<b>Emergency &amp; urgent care</b>			
Emergency care in the United States	\$90		
Urgently needed care in the United States	\$30		
Emergency & urgently needed care worldwide	Emergency care: \$90 Urgently needed care: \$90 Ambulance: \$255		
<b>Diagnostic testing*</b>			
Diagnostic radiology (e.g. MRI & CT scans)	\$0 - \$200		50% after your plan deductible
	Lower cost sharing: for services performed at a non-hospital facility Higher cost sharing: for services performed at a hospital facility		

Primary benefits	Your costs for in-network care	Your costs for out-of-network care
Lab services	\$0 - \$125	50% after your plan deductible
	Lower cost sharing: for services performed at a non-hospital facility Higher cost sharing: for services performed at a hospital facility	
Diagnostic tests & procedures	\$0 - \$200	50% after your plan deductible
	Lower cost sharing: for services performed at a non-hospital facility Higher cost sharing: for services performed at a hospital facility	
Outpatient x-rays	\$10	50% after your plan deductible
<b>Hearing, dental, &amp; vision</b>		
Diagnostic hearing exam	\$40	Not Covered
Routine hearing exam	\$0	Not Covered
	We cover one exam every year. All appointments should be scheduled through NationsHearing.	
Hearing aids	Our plan pays up to a maximum amount of \$1,250 per ear, every year. You are responsible for any costs over this amount.	You pay the full cost.
	NationsHearing will manage your hearing aid benefits. All hearing aids must be purchased through NationsHearing.	
Dental services	\$0 for preventive services (e.g. oral exam, x-rays, & cleaning)	Not covered
	\$0 for comprehensive services (e.g. fillings & extractions)	
	Aetna Dental will manage your dental benefits. If you choose a provider outside of the network, services will not be covered.	
Glaucoma screening	\$0	Not Covered
Diagnostic eye exams (including diabetic eye exams)	\$0 - \$40	Not Covered
	Lower cost sharing: for first diabetic eye exam Higher cost sharing: for all other eye exams	
Routine eye exam	\$0	Not Covered
	We cover one exam every year.	

Primary benefits	Your costs for in-network care	Your costs for out-of-network care
Contacts and eyeglasses	Our plan pays up to a maximum amount of \$200 every year. You are responsible for any costs over this amount.  iCare will manage your eyewear benefits. If you choose a provider outside of the network, services will not be covered.	
<b>Mental health services*</b>		
Inpatient psychiatric stay	\$350 per day, days 1-4; \$0 per day, days 5-90	50% per stay after your plan deductible
Outpatient mental health therapy (individual)	\$40	Not Covered
Outpatient psychiatric therapy (individual)	\$40	Not Covered
<b>Skilled nursing*</b>		
Skilled nursing facility (SNF)	\$0 per day, days 1-20; \$178 per day, days 21-100	50% per stay after your plan deductible
	Our plan covers up to 100 days per benefit period.	
<b>Therapy*</b>		
Physical and speech therapy	\$35	Not Covered
<b>Ambulance &amp; routine transportation</b>		
Ground ambulance (one-way trip)	\$255	\$255 after your plan deductible
Air ambulance* (one-way trip)	20%	20% after your plan deductible
Routine transportation (non-emergency)	Not Covered	Not Covered
<b>Medicare Part B drugs*</b>		
Chemotherapy drugs	20%	Not Covered
Other Part B drugs	20%	Not Covered

\* Prior authorization may be required for these benefits. See the EOC for details.

**Prescription drugs** (Your costs may be lower if you qualify for Extra Help)

<b>Formulary name</b>	B2 (You can use this when referencing our list of covered drugs)
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**Stage 1: Deductible**

You pay the full cost of drugs until you reach your deductible.

The deductible applies to drugs on Tiers 3, 4 and 5.	\$195
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**Stage 2: Initial coverage**

You pay the costs below until your total drug costs reach \$4,130. You pay the copay listed below or the cost of the drug, whichever is lower. These cost shares may also apply to Home Infusion drugs when obtained through your Part D benefit. For Long Term Care, you'll get a 31 day supply and pay the Standard cost-share.

	<b>30-day supply through Retail or Mail</b>		<b>90-day supply through Retail or Mail</b>	
	<b>Preferred</b>	<b>Standard</b>	<b>Preferred</b>	<b>Standard</b>
Tier 1: Preferred Generic	\$0	\$15	\$0	\$45
Tier 2: Generic	\$0	\$20	\$0	\$60
Tier 3: Preferred Brand	\$47	\$47	\$141	\$141
Tier 4: Non-Preferred Drug	\$100	\$100	\$300	\$300
Tier 5: Specialty	29%	29%	N/A	N/A

**Stage 3: Coverage gap**

Our plan offers some coverage in this stage. The coverage gap lasts until your out-of-pocket drug costs reach \$6,550.

	<b>30-day supply</b>	
	<b>Preferred</b>	<b>Standard</b>
Tier 1: Preferred Generic	\$0	\$15
Tier 2: Generic	\$0	\$20
All other Brand Name Drugs	25% of the plan's cost	
All other Generic Drugs	25% of the plan's cost	

**Stage 4: Catastrophic coverage**

You pay a small cost share for each drug.

Generic Drugs	You pay the greater of 5% of the cost of the drug or \$3.70
Brand Name Drugs	You pay the greater of 5% of the cost of the drug or \$9.20

Other benefits	Your costs for in-network care	Your costs for out-of-network care
<b>Equipment, prosthetics, &amp; supplies*</b>		
Diabetic supplies	0% - 20%	Not Covered
	<p>We only cover OneTouch/Lifescan supplies, including test strips, glucose monitors, solutions, lancets and lancing devices for 0%.</p> <p>We will only cover other brands with a medical exception. If we approve an exception, non-OneTouch/Lifescan supplies are covered at 20%.</p>	
Durable medical equipment (e.g. wheelchair, oxygen)	20%	Not Covered
Prosthetics (e.g. braces, artificial limbs)	20%	Not Covered
<b>Substance abuse*</b>		
Outpatient substance abuse (Individual therapy)	\$40	Not Covered

\* Prior authorization may be required for these benefits. See the EOC for details.

Additional benefits and services provided by Aetna Medicare Choice (HMO-POS)	Benefit information
Fitness	<p>Standard membership at participating SilverSneakers® facilities and access to online wellness related tools, planners, newsletters, and classes, at no extra cost.</p> <p>You can get an at-home fitness kit if you don't live near a participating club or prefer to exercise at home.</p>
Help during a COVID-19 Public Health Emergency	<p>You'll always pay \$0 for COVID-19 testing, even if the COVID-19 Public Health Emergency ends. Additionally, during a COVID-19 Public Health Emergency we offer these extra services:</p> <ul style="list-style-type: none"> <li>• Mental health &amp; psychiatric telehealth services with network providers</li> <li>• You may be eligible for a package of supplies, if you've tested positive, to help prevent the spread of COVID-19 and assist with recovery</li> </ul>



Additional benefits and services provided by Aetna Medicare Choice (HMO-POS)	Benefit information
Nursing hotline	Speak with a registered nurse 24 hours a day, 7 days a week to discuss medical issues or wellness topics.
Over-the-counter items (OTC)	<p>Get over-the-counter health &amp; wellness products by mail or at participating CVS® stores.</p> <p>Our plan pays up to a maximum amount of \$25 every month.</p> <p>CVS will manage your OTC benefit. See the OTC catalog for a list of eligible items. You can find the catalog at <a href="http://www.cvs.com/otchs/myorder">www.cvs.com/otchs/myorder</a>.</p>
Resources For Living®	Resources For Living® helps connect you to resources in your community such as senior housing, adult daycare, meal subsidies, community activities, and more.
Telehealth	<p>You can receive primary care and urgent care services via a virtual visit for the same cost as an in-person visit.</p> <p>Depending on your location, you also have 24/7 access to MinuteClinic® Video Visits. Find out if these visits are available in your area at <a href="http://www.cvs.com/minuteclinic/virtual-care/video-visit">www.cvs.com/minuteclinic/virtual-care/video-visit</a>.</p>

# Pre-enrollment checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-833-859-6031 (TTY: 711)**. From October 1 to March 31, you can call us 7 days a week from 8 a.m. - 8 p.m. local time. From April 1 to September 30, we're here Monday through Friday from 8 a.m. - 8 p.m. local time.

## Understanding the benefits

- Review the full list of benefits found in the Evidence of Coverage (EOC), especially those services for which you routinely see a doctor. Visit **[www.aetnamedicare.com](http://www.aetnamedicare.com)** or call **1-833-859-6031 (TTY: 711)** to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

## Understanding important rules

- You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2022.
- Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situations, non-contracted providers may deny care. In addition, you may pay a higher co-pay for services received by non-contracted providers.

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Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. The formulary, provider and/or pharmacy network may change at any time. You will receive notice when necessary. Medicare's pharmacy network includes limited lower cost, preferred pharmacies in: Rural Kansas, Rural Nebraska, Rural Maine, Rural Michigan, Suburban Arizona, Suburban West Virginia, and Urban Michigan. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, members please call the number on your ID card, non-members please call 1-833-859-6031 (TTY: 711) or consult the online pharmacy directory at [www.aetnamedicare.com/findpharmacy](http://www.aetnamedicare.com/findpharmacy). For mail-order, you can get prescription drugs shipped to your home through the network mail-order delivery program. Typically, mail-order drugs arrive within 10 days. You can call the number on your ID card if you do not receive your mail-order drugs within this timeframe. Members may have the option to sign-up for automated mail-order delivery. Members who get "Extra Help" are not required to fill prescriptions at preferred network pharmacies in order to get Low Income Subsidy (LIS) copays. Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

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